



Ninel Istrate
Sales Manager
TEL +40 773 380 218 / +40 771 252 247

www.aic-rentacar.ro

Translated with MICROSOFT

TRANSLATOR

Original car registration certificate: YES

Phone +40 773 380 218

Return: Data..... HOURPLACE:**CALL THE DAY BEFORE DELIVERY**

Phone +40 773 380 218

Km.

CLIENT'S OBLIGATIONS:

- * **SANITIZING THE CAR IS NOT INCLUDED IN THE TARIFF.** For cleaning int + ext is charged a fee of 20 Euro. For deep cleaning of upholstery, carpets, ceiling, trunk, a fee of 100Euro is charged.
- ***For deliveries / recoveries made from Monday to Friday outside the 9-18 hour interval, on weekends or a rental interval less than 3 days inclusive, a fee of 15 Euro / delivery / recovery is charged.**
- * **For chair / uplifting children there is a rental fee of 2 euro / day**
- * **Smoking is forbidden inside the car.** For non-compliance with this condition, a sanitizing fee of 50 Euro is charged.
- * **THE PEAJES, BOTH INTERNAL AND EXTERNAL, ARE CHARGED WITH 50 EURO / PASS, IF FOR THEM THERE IS NO PROOF OF PAYMENT**

This car uses :

RENTAL CONTRACT NO. FROM

THE CONTRACTING PARTIES SHALL:

S.C AIC NISERV COMPANY S.R.L. with the registered office in Bucharest, sector 2, Str Dogarilor, nr.32, Et 1 Cam 1 CIF 46332210, J40/11695/2022, lei account RO35UXXXXXXXXXXXXXXXXX Banca GARANTI BANK RXXXXXX and euro account RO28XXXXXXXXXXXXXXXXXX, GARANTI BANK XXXXXXXX, represented by Mr. Istrate Ionel Ninel as LESSOR

and

Client" and **Mr/Mrs**..... , IDresiding in the citycountry Passport no , valid until , , date of birth , car license category B from , no as a driver.



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1. OBJECT OF THE CONTRACT:

Renting a car brand **FORD XXXXXX** Chassis series **WFORXXGXXXXXXXXXX**, Registration No....., Km on board for a period of .. days, with a tariff ofEur / day.

2.Payment conditions:

- 2.1 The equivalent value of the rent is invoiced in lei at the NBR exchange rate, from the day of payment, +2%, respectively 1 Euro = Lei (from Date)
- 2.2 The Client is obliged, from the day of renting the car, to pay a guarantee, in the amount of Euro, for the case when the car has suffered various damages as a result of its involvement in road events. The guarantee thus withheld will be returned to the Client at the time of handing over the rented car in good conditions.
- 2.3 The warranty is collected by the Lessor if the car has suffered damage.
- 2.4 If the Client exceeds the rental period agreed in this contract, he is obliged to pay the price difference related to the number of hours / days exceeded.
- 2.5 This difference will be paid by the Client at the time of handing over the car based on the invoice issued by the Lessor.
- 2.6 Non-payment of the price difference on time attracts penalties in the amount of 0.5% per day of delay from the unpaid amount. These penalties will be highlighted separately on the payment documents.
- 2.7 If the Client refuses to pay the price difference, the Lessor will be able to collect the guarantee set up at the time of signing the contract.
- 2.8 If the guarantee is not sufficient to cover the price, the Lessor will follow the Client for debt recovery.
- 2.9 In the calculation of the price are not included the prices of fuel, the taxes of bridge / highways / parking lots. In case of their non-payment, the amounts to be withheld are stipulated in the first part of the contract in the section "OBLIGATIONS OF THE CLIENT":
- 2.91 The conclusion of the utrovehic is allowed only on the territory of Romania. If the tenant will circulate in other countries than those listed, he will be penalized by the full retention of the guarantee and will bear the full payment of any damages. The car is equipped with GPS tracking system

3. LESSOR'S OBLIGATIONS:

The lessor has the following obligations:

- 3.1 To transmit to the Client the right of use over the car that is the object of the contract by handing over the keys and copies of the car documents, the registration certificate, the insurance policy (RCA), as well as the vignette.
- 3.2 To hand over the vehicle to the Client, immediately after signing the contract and making the payment, in good working order and in accordance with the technical norms based on the delivery-receipt sheet.
- 3.3 To make available to the Client the insurances of the car with validity only on the territory of the country.
- 3.4 To replace the car with another if it has suffered damages that cannot be remedied on the spot.
- 3.5 To guarantee to the Customer the proper functioning of the vehicle, when he has fulfilled exactly his obligations.
- 3.6 Upon pick-up, the car is handed over to the tenant with the tank full.



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4. THE CLIENT'S OBLIGATIONS:

The Client has the following obligations:

- 4.1 To comply exactly with the terms and conditions of this contract as well as its annexes.
- 4.2 To pay the equivalent value of renting the car in compliance with the conditions stipulated in Chapter 2 of the contract.
- 4.3 To take over the vehicle and return it under the same conditions, based on the delivery-receipt sheets. It will also return the set of keys received in good condition. In case of loss give their damage agrees to pay the amount of 300 euros under the conditions specified in 2.2.
- 4.4 Not to use the car for taxi purposes, driving school, distribution, car sports, security and protection activities, transport of dangerous or flammable substances, pushing or towing activities.
- 4.5 Not to allow the driving of the vehicle by other persons other than those mentioned in the Contract.
- 4.6 Not to sell, rent or dispose of the vehicle in any other way than the one agreed by this contract.
- 4.7 To bear the equivalent of all damages to the car and / or third parties, produced by its fault during the commission of any contraventions or offenses incriminated by the legislation on traffic on public roads, including driving the car under the influence of alcoholic beverages, narcotic, psychotropic products or substances or drugs with similar effects to them. If the damages produced result in the impossibility of use during the repairs of the malfunctions, then the deposited warranty will be withheld.
- 4.8 In case of loss of the vehicle or surrender in an unusable state or in which the repair is no longer justified from an economic point of view, it agrees with the payment of all administrative and judicial expenses related to the settlement of any claims or requests made in connection with the vehicle.
- 4.9 To notify the Lessor, at his request, about the location of the vehicle.
- 4.10 To return to the Lessor the vehicle borrowed at the term and under the terms of this contract and to bear all the costs of the vehicle's austerie if it does not comply with the place of return.
- 4.11 In case of theft of the car, the Client undertakes to declare the criminal event to the police.
- 4.12 Do not steal the rented car. The following situations are assimilated to the theft of the car committed by the Client or with the Complicity of the Client:
 - Exceeding the term of return of the car over 24 hours and in the absence of an agreement between the parties regarding the extension of the rental period;
 - Refusal to hand over the keys;
 - Lack of notification of the police in case of disappearance of the car and lack of confirmation of the complaint from the police.
- 4.13. At handover the tenant is obliged to hand over the car with the tank full.

5 DRIVING THE VEHICLE

5.1 You undertake to take care of the vehicle and to use it normally and prudently, in compliance with the traffic laws of the country where you drive, for legal purposes. You undertake to refuel with the correct fuel, to lock the vehicle when you do not use it, to comply with all the safety instructions, to notify us immediately of any event in which you have the obligation to inform us and to comply with the instructions received when picking up the vehicle.

5.2 **Abnormal uses of the vehicle:** any illegal, dangerous conduct or gross negligence during the entrustment of the vehicle. In particular, are considered abnormal uses of the vehicle:



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Erroneous fuel supply, damage to the clutch as a result of erroneous exploitation, continued use of the vehicle despite the alarm or damage signals that appear on the vehicle's dashboard;

Driving the vehicle by any person who has not been mentioned in the Rental Agreement and / or by a person mentioned in the contract in respect of which the measure of suspension, cancellation or retention of the license was taken after the date of entrustment of the vehicle.

Leaving the territory of Romania without the written consent of AIC Rent a Car.

Ignoring road signs and light and / or acoustic signals in case of level crossings with railway.

The use of the vehicle by a person who is under the influence of alcoholic beverages, narcotic products or substances or drugs with similar effects, or who has evaded or refuses to collect biological or toxicological samples or has left the place of the accident, in situations where this fact is not allowed by the legal regulations;

Negligent, reckless driving or at excessive speeds, violation of traffic rules, especially those related to the red passage of the traffic light, non-observance of the Stop / Ceding indicator and of the level crossing indicator with the railway, traffic on the opposite side or on the road sections marked with a one-way street, from the opposite direction, use while driving of a mobile phone or other device that can distract the driver (except for devices of hands free type), non-observance of ambulance and police signals;

The use of the vehicle in areas or on roads that are not included in the public road network, on undeveloped roads, on road sections or in areas forbidden to circulate vehicles, on roads that present an increased risk of damage to the vehicle or as a result of entering areas with a restriction of gauge and tonnage.

The use of the vehicle in riverbeds or in flooded areas or covered by water (on or off the roadway), without complying with the manufacturer's indications regarding the use in such conditions;

Installation of equipment on the outside of the vehicle, which may cause its damage (for example: flag trunk, bicycle racks, stickers, etc.); The use of the vehicle for purposes other than those established by the manufacturer or by the road or civil legislation in force;

Use of the motor vehicle for the transport of flammable, explosive, corrosive, oxidizing, toxic, radioactive, harmful, dangerous or illegal materials;

Pushing or towing trailers or other motor vehicles;

Use of the vehicle for any type of races or competitions (including training), rallies, speed and endurance tests, including those outside an official program;

Selling, removing or replacing parts of the vehicle or additional equipment, as well as allowing other persons to perform these actions;

Use of the vehicle in taxi activities, driving school, under-rental;



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Destruction or voluntary degradation of the vehicle;

The use of the vehicle by a person who commits, at the time of the road event, a crime with intent or tries to evade prosecution following the commission of such a deed;

IMPORTANT!

The above examples are not exhaustive. Any illegal, dangerous conduct or gross negligence during the period of entrustment of the vehicle will be considered a breach of contract and the insurances and / or additional protection services, possibly concluded, become inapplicable. Your responsibility financial will be committed for all damages attributable to it as well as the damage possibly caused to a third party. *(in case of violation of any subpoint of art. 5.2, the guarantee paid by the customer at the time of rental will be withheld in full) (* The driver of the vehicle is not considered to be a third party.)*

6 SAFETY

During the rental you will undertake:

To comply with the safety conditions established by the manufacturer, especially the maximum capacity specific to each vehicle regarding the number of occupants and / or the weight of the luggage or goods transported ("payload").

Check the condition of the vehicle (coolant level, engine oil level at over 1000 km traveled, tire pressure).

Observe any signal issued by the witnesses of the vehicle dashboard and take the necessary measures, if necessary (especially the emergency stop).

Immediately notify the RoadSide Assistance service of the witnesses lit in the dashboard of the vehicle or for any technical failure/malfunction and follow the instructions received.

While stationary, lock the vehicle and put all your personal belongings in the trunk. Loss and/or theft of your belongings left in the vehicle is not covered by any additional protection product.

You make sure that, at all times, the keys and documents of the vehicle are with you. The loss and/or theft of the keys and documents of the vehicle is not covered by any additional protection product. The theft of keys and / or documents along with the vehicle is a case of exclusion in the case of the additional protection service for the theft of the vehicle (TPC).

IMPORTANT!

Failure to comply with the safety conditions during the entrustment of the vehicle will be considered a breach of the contract and the insurances and / or additional protection services, possibly concluded, become inapplicable. Your responsibility financial will be committed for all damages attributable to it as well as the damage possibly caused to a third party (*The driver of the vehicle is not considered to be a third party.)*

7 EXTENSION, TERMINATION AND TERMINATION OF THE CONTRACT:



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7.1 The rental contract may be extended by the agreement of both parties by concluding an addendum to the contract.

7.2 The Client's intention to extend the contract shall be communicated to the Lessor at least 24 hours before the expiry of this contract and shall be confirmed subject to availability.

7.3 The agreed price shall be paid under the same conditions stipulated in Chapter 2 of this contract, and the guarantee shall be returned to the Customer at the time of handing over the vehicle.

7.4 The rental agreement ceases de jure at the end of the rental period.

7.5 The rental agreement may be terminated before the expiry of the term by agreement of the parties or as a result of termination.

7.6 The Lessor may terminate this contract without any prior formality and without delay in the following situations:

- a) Dissolution, liquidation, reorganization or initiation of bankruptcy proceedings against the Client;
- b) Commencement of criminal prosecution against the Client or its representatives;
- c) Death of the Client or loss of exercise capacity;
- d) Failure to comply with any clause agreed by the parties by concluding this contract;

7.7 Both in case of termination of the contract before the term and in case of termination, the Client has the obligation to hand over the vehicle within 2 (two) hours from the moment of termination at the Client's headquarters under the same conditions in which he took it over.

7.8 The provisions regarding the return of the vehicle stipulated in Chapter 6 become applicable.

8 RETURN OF THE VEHICLE

8.1 At the expiry of the rental period, the Client has the obligation to return the vehicle at the time specified in the contract, at the Lessor's headquarters under the same conditions in which it was taken over.

8.2 If the Client unjustifiably delays the delivery of the vehicle, the Lessor has the right to collect it from the Client's possession at the expense of the latter.

8.3 The Client undertakes to allow the Access of the Lessor in the space where the vehicle is located.

8.4 If the Client does not return the rented vehicle and does not extend the rental period, he is obliged to pay the penalties calculated at the list rate.

8.5 If the Lessor finds at the time of handing over the vehicle the existence of malfunctions that exceed its natural wear, then he may ask the Customer to remedy them or he can remedy them at the customer's expense. If the value of the guarantee is not sufficient to cover the damage caused, the Lessor will be able to prosecute the Client in court for debt recovery.

9 IN CASE OF TECHNICAL FAILURE

In case of a technical failure that requires immediate or rapid intervention, before making any repairs (including in the case of tires), *contact* AIC Rent a Car at:

From Romania or abroad: **0040 773 380 218/ 0040 771 252 247**



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10 IN CASE OF TRAFFIC ACCIDENT OR OTHER CIRCUMSTANCES THAT LED TO THE DAMAGE OF THE VEHICLE

Traffic accident: The event that cumulatively meets the following conditions: (i) occurred on a road open to traffic on public roads or had its origin in such a place; (ii) resulted in death, injury to one or more persons or damage to at least one Motor Vehicle or other material damage; (iii) at least one motor vehicle in motion was involved in the event (legal definition according to art. 75 of the Road Code OUG 195/2002).

Other circumstances: any other situation in which the vehicle is damaged (e.g. animal hitting, impact of foreign bodies, weather phenomena, vandalism, etc.), except for cases of force majeure.

In case of traffic accident or other circumstances you have the following obligations:

Inform as soon as possible AIC Rent a Car at:

From Romania or from abroad: **0040 773 380 218/ 0040 771 252 247 FOLLOW THE INSTRUCTIONS RECEIVED!**

10.1 Report within 24 hours from the date of the traffic accident or from the date of finding any other circumstances that resulted in the damage of the vehicle to the Police unit in the area of the locality where the event took place for the preparation of the finding documents.

Obtain all the necessary documents prior to the return of the vehicle (including if the vehicle suffered a damage while being driven by an additional driver or an unauthorized driver):

10.2 If the damage to the vehicle is caused by a traffic accident with unknown author or in other circumstances (animal hitting, impact of foreign bodies, weather phenomena, vandalism, etc.): The report and/or the Repair Authorization issued by the Police bodies (original);

10.3 If the damage to the vehicle is caused by a traffic accident with a known author: Minutes and Repair Authorization issued by the Police bodies (originals) and copies of the following documents of the guilty driver: RCA, Registration certificate, identity card, driving license;

10.4 In case of amicable settlement (if 2 cars were involved in the accident, no bodily injury or death resulted and both drivers agree and opt for this form of finding): correctly and completely fill in the amicable finding form (an original copy is retained) and together with the other driver involved you present yourself at the nearest insurer's office and obtain the repair authorization issued by the insurer's insurer of one of the two vehicles involved together with all the necessary documents, respectively copies of the following documents of the guilty driver: RCA, Registration certificate, identity card, driving license;

10.5 Hand over the necessary documents to AIC Rent a Car as soon as possible, but not later than the return of the vehicle (including if the vehicle suffered a damage while being driven by an additional driver or an



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unauthorized driver).

10.6 Respond to any AIC Rent a Car request and provide any necessary documents or statements within 14 days, if they were not provided upon return of the vehicle, are incomplete or wrong, if such omission or error prevents or delays the entry into repair and / or commercial exploitation of the vehicle. Otherwise, we reserve the right to attract your liability for other damages caused, including the unrealized benefit.

IMPORTANT!

In case of damage to the vehicle that requires immediate or rapid intervention, before making any repairs (including in the case of tires), contact AIC Rent a Car

In Romania or abroad: **0040 773 380 218 / 0040 771 252 247**

Do not repair the vehicle and do not allow anyone to do so unless AIC Rent a Car has agreed to it. If you allow the repairs to be made without the consent of AIC Rent a Car, you will have to pay for it and you will lose the protection offered by the additional protection products or of the insurances eventually concluded.

In case of damage to the vehicle that does not require immediate repair, regardless of their cause, you must immediately inform the AIC Rent a Car rental office. In the event of a traffic accident, you do not assume responsibility for its occurrence towards any third party, otherwise, the recovery and reimbursement of the costs collected up to the maximum of the contractual responsibility will be difficult.

If possible, remember the names and addresses of all persons involved, including witnesses and passengers. If the vehicle is no longer safe in traffic, you undertake to secure it at the stage it is in and to contact AIC Rent a Car to take it over.

In all cases, the contract holder or the additional driver must fill in fully and correctly the internal driver's declaration form regarding the circumstances in which the damage or damage to the vehicle occurred and send it to the rental station within 48 hours from the occurrence of the event.

In all cases, the Contract Holder must obtain and hand over all the necessary documents according to the instructions or requests of AIC Rent a Car.

Otherwise, the insurances and additional protection services eventually concluded are inapplicable. Your responsibility financial will be incurred for all imputable damages in order to cover the damages caused to the service provider as well as the damage possibly caused to a third party (* The driver of the vehicle is not considered to be a third party.)*

11 IN CASE OF THEFT



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11.1 In case of theft / attempted theft of the vehicle, of some parts of it, of the key and / or of the documents you have the following obligations:

Inform AIC Rent a Car as soon as possible at:

From Romania or abroad: 0040 773 380 218 / 0040 771 252 247

FOLLOW THE INSTRUCTIONS RECEIVED!

11.2 Report within 4 hours from the moment you became aware of the theft or attempted theft at the Police unit in the area of the locality where the event took place, file a complaint for theft / attempted theft and submit a complete statement regarding the circumstances of the occurrence of the event as well as the complete list of stolen goods with the vehicle (including key or documents, if they were stolen along with the vehicle or in other circumstances), the list of missing equipment or components (if the theft targeted only component parts of the vehicle) or, as the case may be, of the equipment or component parts destroyed / damaged as a result of an attempted theft of the vehicle.

11.3 Hand over within 48 hours the report of filing the complaint, the key of the vehicle and its documents, to the representatives of the company AIC Rent a Car.

IMPORTANT!

The theft or loss of the key and/or documents of the vehicle is not covered by any additional protection service. The theft of the key and/or of the documents of the vehicle together with it represents the case of exclusion from the additional protection service in case of theft of the vehicle.

In all cases, the Contract Holder must obtain and hand over all the necessary documents according to the instructions or requests of AIC Rent a Car. Otherwise, the complementary insurances and the additional protection services eventually concluded are inapplicable. Your responsibility The financial will be committed for all damages attributable to it in order to cover the damages caused to the service provider as well as the damage possibly caused to a third party* (*The driver of the vehicle is not considered to be a third party.)

12 CONTRAVENTIONS. FINES. ADMINISTRATIVE FEES

12.1 In accordance with the legislation in force you are responsible for any contravention committed with the vehicle during the rental period, including all financial consequences. Therefore, you are informed that your personal data will not be affected. may be made available to the competent authorities upon request. You undertake to comply with the traffic rules on public roads, to pay the parking fees, to pay the bridge crossing fee Fetesti – Cernavoda or any road, crossing and / or stationary taxes valid at the time of your movement.

12.2 Contraventions: violation of traffic rules as well as any other situation of non-compliance with legal obligations in connection with the parking, parking and movement of the vehicle and / or with the payment of



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mandatory taxes or tariffs during the rental period (road taxes, bridge crossing, stationary fees, parking, taxes for the use of public roads outside Romania, etc.)

12.3 Fines: any amount to be paid as a result of the finding of committing a contravention during the rental period, according to the payment notices received by AIC Rent a Car from the competent authorities.

12.4 Administrative fees: fees charged by AIC Rent a Car representing the cost of administrative procedures in connection with the transmission of information to the competent authorities and/or payment, as the case may be, of fines imposed in connection with contraventions during the rental period. In certain cases, at the request of the competent authorities and according to the law, for non-compliance with the traffic rules (in most cases exceeding the legal speed or the forbidden stationing) AIC Rent a Car communicates the data of the contract holder in order to draw up a report of contravention on your behalf. and the application of the sanction or fine. In all these cases, AIC Rent a Car will invoice for each contravention an administrative fee in the amount of 35 EUR. In all other cases, respectively in case of non-payment of any other amounts owed by you. according to the legislation in force, both on the territory of Romania and in other states such as road taxes, bridge crossing taxes, parking fees in airports or special spaces with limited duration, fines for traffic violations found and / or proven with technical means (cases of employment of objective payment responsibility to the legal owner of the vehicle) as well as when transmitting your data. to the competent authority that applied the fine is not mandatory / is not allowed according to the law, AIC Rent a Car will invoice to the customer the effective value of the fine plus an administrative fee of 35 EUR / fine.

IMPORTANT!

You will be notified within a period of up to 12 months from the return of the vehicle / closing the contract about any document communicated to AIC Rent a Car issued by a competent authority in order to apply a sanction and / or to charge a fine for contraventions during your rental. If you wish to challenge the fine or sanction, you must communicate directly with the issuing authority in order to obtain a cancellation, a refund or a compensation. Unfortunately, we cannot help you with your dispute. The holder of the contract agrees that the Administrative Fees and the equivalent value of the fines will be collected by AIC Rent a Car from the eligible card used at the conclusion of the contract, at any time within 12 months from the return of the vehicle / closing the contract, together with the notification sent by e-mail regarding the contraventions during the rental period and the related payment invoice. In case of refusal of payment or charge back on the eligible card and if you have not made the corresponding payments by another payment method within 30 days from the date of the invoice, we will charge the penalty interest equal to the reference interest of the National Bank of Romania plus 4 percentage points, according to O.G. 13/2011 and we will initiate all legal steps to recover the amounts owed by you. by any means permitted by law. In such a situation you understand that you will also be responsible for bearing any other associated costs in order to recover the debt (stamp taxes, attorney's fees, execution expenses).

13. PERSONAL ITEMS FORGOTTEN IN THE VEHICLE



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13.1 Although upon return we check the vehicle thoroughly, we do not assume any responsibility for the forgotten / left objects. If we find forgotten personal items, they will be taken over and inventoried by the staff of AIC Rent a Car. You can recover them personally or you can request, in writing, their delivery to the address indicated. In the latter case you will pay in advance the value of the delivery services through the courier company or the national post office and a handling fee in the amount of 20 Euro.

ATTENTION: All personal items found and unclaimed within a period of 3 (three) months will be destroyed.

14 DAMAGES ATTRIBUTABLE TO THEM AND THEIR BILLING

14.1 Attributable damages: are mainly represented by the costs of repair or replacement of parts, equipment and accessories of the vehicle, within the limit of the market value of the vehicle, to which may be added, as the case may be, costs related to transport and immobilization, loss of use, administrative costs as well as any other direct and foreseeable losses suffered by the service provider as a result of damage and / or damage to the vehicle, until the vehicle is taken over by the staff of AIC Rent a Car. In order to calculate and collect, as the case may be, damages represented by the cost of repair and / or replacement of parts / equipment or accessories, AIC Rent a Car uses a matrix of damage costs realized and periodically updated based on the following indicators: average cost of repair for the group of the rented vehicle (taking into account the different brands and models in the respective group); hours of workmanship necessary for the repair of the vehicle; average cost of labor hours from partner accredited repairers; the price of the original parts that need to be replaced. The value of the damages established according to the matrix of the damage costs is due independently of our decision to repair or not the vehicle. The value of damages established on the basis of the list of replacement tariffs for certain accessories or equipment is due in all cases where they are missing or are seriously damaged. In case of significant damages and which cannot be calculated according to the evaluation matrix, we will contact an authorized expert / repairer in order to identify the damages and evaluate the necessary repair costs.

14.2 Billing and payment in case of damages

You have the obligation to pay the invoices issued by AIC Rent a Car corresponding to the value of the damages found by the AIC Rent a Car staff upon returning / taking over * the vehicle or subsequently, if, for any reason, the damages could not be observed, ascertained and / or evaluated at the time of handing over / taking over the vehicle. The non-payment or payment with a delay of more than 30 days of the amounts due according to the invoices issued for imputable damages gives us the right to collect the penalty interest equal to the reference interest of the National Bank of Romania plus 4 percentage points, according to O.G. 13/2011. AIC Rent a Car charges an administrative fee of 30 EUR/damage file.

(*Return refers to the situation in which you are present and participate in the control of the condition of the Vehicle in the presence of an AIC Rent a Car representative. Pick-up refers to all other situations in which the Vehicle is controlled and inspected in your absence, for any reason.)



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In case of visible damages found when returning / taking over the vehicle:

If their value can be established (penalty and / or cost according to the matrix of damage costs), the cost is included in your invoice. Final. The invoice is issued and is usually sent to you on the spot or within 72 hours to the e-mail address indicated in the rental contract (if you are not present at the return of the vehicle).

If the damages are significant and cannot be calculated according to the deterioration matrix, we will address to an authorized expert / repairer in order to identify the damages and evaluate the necessary repair costs and we will send you the payment invoice accompanied by the finding documents and the estimate estimate, as soon as possible, to the e-mail address indicated in the rental contract (depending on the period required for evaluation, but not more than 60 days).

In case of damages and or damages that could not be noticed and / or found at the time of return / takeover of the vehicle, we will send the detailed payment invoice, estimate / estimate of repairs (if applicable) any other necessary documents accompanied by the evidence from which it results that the damage occurred during the period in which the vehicle was entrusted to you, to the e-mail address indicated in the rental contract, within a maximum of 30 days.

IMPORTANT! Unless, at the date of return of the vehicle, you have accepted and signed the document establishing the damage to the return and the corresponding invoice, FOR ANY COST THAT WE INVOICE YOU AS IMPUTABLE DAMAGES, WE PRESENT YOU ALL THE NECESSARY EVIDENCE:

The number of the rental contract, the date and location of return, report on the state of the vehicle upon return, including all the damages identified in your presence or absence, photos of the damages and / or other evidence of their existence;

Necessary explanations when the amount of damages is calculated according to the matrix of damage costs or based on the list of replacement tariffs for certain accessories or equipment;

Evaluation / estimate from the expert / authorized repairer and / or the repair invoice, in case of damages that could not be evaluated based on the deterioration matrix;

As the case may be, driver's statement, minutes, repair authorizations or any official finding of the police and / or expert reports in case of traffic accident or other circumstances, in situ photos of the damages and of the odometer;

Franchise value (excess), if the damage is covered by an additional protection service or, as the case may be, indicating the reason for exclusion or inapplicability of the protection service.

As the case may be, costs related to transport and immobilization, loss of use, administrative costs as well as any other direct and foreseeable losses suffered by the service provider as a result of damage and / or damage to the vehicle.



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Based on the invoice and the evidence presented and only after they have been communicated to you at the e-mail address indicated by you. in the rental contract (or, in the absence thereof, at the home or correspondence address indicated in the contract), you authorize us to proceed to the debiting of your card. eligible with the amounts due.

14.3 Contesting damages

You can challenge a damage invoice in any situation in which you can prove that the billing by AIC Rent a Car was not made in accordance with the terms and conditions of the respective rental agreement if you consider that:

The damage is not attributable to you according to the contract;

There is a case of exclusion or limitation of your liability. financial and this case was not taken into account by AIC Rent a Car;

The damage occurred due to the exclusive fault of an identified third party and he or his insurer paid the damages;

The damages are worth less than we have declared, as a result of a calculation error based on the deterioration matrix or any other serious error in the damage assessment report or the estimate;

Any other situation that you can prove regarding the existence of the damage, the evaluation or the imputed repair cost, if such a situation determines, in your opinion, an obligation of ours to reimburse, reduce or compensate the invoiced amounts.

In any case, it is important to file an appeal and present your arguments and evidence. Within a maximum of 15 business days from the communication to you, through the electronic post, of the invoice issued by AIC Rent a Car and of the evidence we have provided you with the invoice, otherwise we will appreciate that you have accepted unconditionally the invoiced amounts. We will analyze the arguments and evidence presented by you. and we will forward our resolution to you within 15 business days. To the extent that we appreciate your complaint. as well-founded: we will reimburse the costs as imputable damages (if we have already withdrawn the payment, because the law and the contract allow us to do so) or we will reimburse you the difference if you prove that the damages are worth less than we have declared. If the resolution given by us in relation to your complaint. it is not satisfactory: you can contact the European Car Rental Conciliation Service (ECRCS), another conciliation body or the competent courts in Bucharest, Romania.

IMPORTANT!

Your appeals And the terms for their settlement do not suspend the obligation to pay the invoice issued according to the contract, including if you have addressed to the conciliation bodies or the competent courts. In cases where we have not already withdrawn the amounts from your card. eligible, at the expiration of a term of 30 days from the date on which we sent you the invoice, we will begin to calculate penalty interest for each day of delay according to the law, until the full payment of the invoice and the corresponding interest. In case of



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refusal of payment or charge back on the eligible card and if you have not made the corresponding payments by another payment method (including if a third party or his insurer makes the payment) within 4 months from the date of the invoice, we will initiate all legal steps to recover the amounts owed by you. by any means permitted by law. In such a situation you understand that you will also be responsible for incurring any other associated costs in order to recover the debt (stamp taxes, attorney's fees, execution expenses).

15 OPTIONAL EQUIPMENT AND SERVICES FOR VEHICLES

For your comfort and safety, AIC Rent a Car provides you with optional equipment and services in exchange for the payment of the corresponding tariffs. Ask the AIC Rent a Car agent to present you the available equipment and optional services in case you did not opt for them at the time of booking.

The rates / rental day are those indicated in the reservation request or at the time of rental if the requested equipment or services are not the object of the reservation. Before expressing the option for an additional equipment or service, you must inform yourself about the valid rates, the costs of replacing the equipment in case of loss / theft or damage, the terms and conditions of the optional services. Get information from the AIC Rent a Car rental agent at the time of rental.

Optional equipment:

Child seat* - 2 EUR/day, maximum 30EUR

Skid chains – 4 EUR/day, maximum 20EUR

*In Romania, children who have a height of up to 135 cm can be transported in vehicles equipped with safety systems for the driver and passengers only if they are fixed or attached with the help of a child seat fastener, installed in the vehicle.

16 FORCE MAJEURE

16.1 The Parties agree that they shall be exempted in case of force majeure.

17 FINAL PROVISIONS

17.1 The annexes are an integral part of this contract.

17.2 From the moment of handing over the vehicle until its repossession, the Lessor is relieved of the liability caused to the third parties of the vehicle rented to the Client.

17.3 The Client assumes throughout the rental period all the obligations arising from the use of the vehicle, directly or through third parties indicated in the annex to this contract.

17.4 The payment of the optional auto liability insurance premiums concluded with validity only outside the territory of Romania (green card, extension of the CASCO policy, etc.) are borne exclusively by the Client.

17.5 The Client is rightfully put in delay for all the obligations assumed in the contract and not respected as such at the terms.



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The ford kuga series sasiu WFORXXGCDRCL37567 car with the registration number B580AIC was rented today 04.04.2023 at 10.00 and is returned on 13.04.2023 at 2 0.00. Doesthe contract 34 euro/ day x 9 days car + 15 EURO airport delivery: Total value 306 Euro + 30 0 Euro deposit / guarantee + 15 euro airport pick-up. The payment of the rental, taxes and guarantee in the amount of 306 euros, 15 euros the pick-up fee respectively 300 euros will be made at the time of handing over the car. The above mentioned tariff is valid within the limit of 4. 500 km. Above this limit, an additional charge of 10 euro/100 km is charged. This contract has 14 pages and was concluded and signed in 2 (two) original copies, one copy for each party.

DATA: _____

LOCATOR

CLIENT:

AIC NISERV COMPANY SRL

Istrate Ninel

SIGNATURE.....

SIGNATURE.....

ANNEX 1 TO THE RENTAL CONTRACT NO. 86/04.04.2023

Car:Opel XXXXX

Plate No: B-XXX-AIC

KM: _____

CAR DAMAGE PICK UP

CAR DAMAGE DROP UP

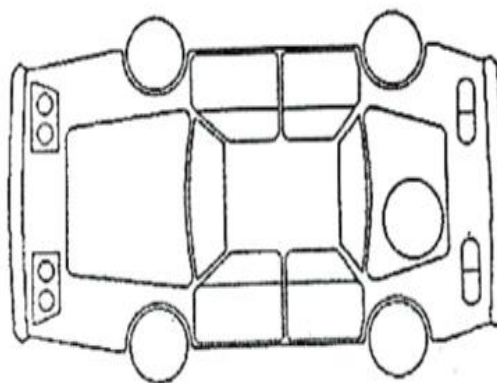
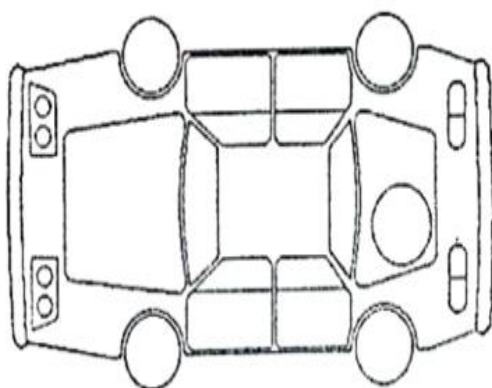


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INVENTORY CAR

No	Accessories	Pieces	Euro Price
1	Car documents	1	
2	Rental agreement	1	
3	Car key	1	300
4	Change wheel tools	1	50
5	wheels cross key type	1	20
6	Spare wheel	1	200
7	Ashtray	1	30
8	Extinguisher	1	20
9	Lighter	1	20
10	Buson Gasoline	1	30
11	Wiper blade	1	25
12	Wiper Arm	1	30
13	Antenna	1	50
14	Rear-view mirror ext.	1	100
15	Rectifier + spray rapid vulcanization	1	150
16	Putty rapid vulcanization	1	20
17	Rubber inner presses	1	50
18	Car phone charger	1	30



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Note: In the event of any car damage (accident), a police report and a repair permit must be obtained. In case of non-compliance with it, or if the driver is responsible for the accident, the provisions of point 14 of the contract signed between the parties shall apply.

Date: 04.04.2023

Locator

SC AIC NISERV COMPANY SRL

Client

Signature lessor

Client signature

Annex 2 to
RENTAL CONTRACT NO. .../..... 2029
Car Warranty and Privacy Policy and Personal Data

1 WARRANTY

1.1 The Client is obliged, from the day of renting the car, to pay in advance the amount of 300 Euro as a guarantee for the case when the car suffered damages as a result of its involvement in road events or the deterioration of its components. The guarantee thus withheld will be returned to the Client at the time of handing over the rented car in good conditions.

1.2 The warranty is collected by the Lessor if the car has suffered damage.



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1.3 If the Client exceeds the rental period agreed in this contract, he is obliged to pay the price difference related to the number of hours exceeded.

1.4 This difference will be paid by the Client at the moment of handing over the car based on the invoice issued by the Lessor.

1.5 Failure to pay the price difference on time attracts penalties in the amount of 0.5% per day of delay from the unpaid amount. These penalties will be highlighted separately on the payment documents.

1.6 In case the Client refuses to pay the price difference, the Lessor will be able to collect the guarantee set up at the time of signing the contract.

1.7 If the guarantee is not sufficient to cover the price, the Lessor will sue the Client for debt recovery.

1.8 The guarantee is returned to the customer at the time of handing over the car by him.

The guarantee of 30 0 Euro was collected.

2 PRIVACY POLICY AND DATA

AIC Rent a Car collects and processes your personal data, personal data in accordance with the provisions of EU Regulation no. 679/2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data as well as of any other applicable European or national regulations (Directive 95/46/EC).

Collection and processing of your personal data is made in accordance with the terms of the privacy policy – the information note on the protection of personal data published on the AIC Rent a Car website. In this section when we say "you" we refer to: (i) the contract holder; (ii) additional leaders; (iii) any persons who make payments for rent.

By signing the Rental Agreement, you declare that you have read, understood and accepted the privacy policy and you grant us explicit permission to use your personal information, to the extent permitted by law. The data protection officer of AIC NISERV COMPANY SRL., Romanian legal person with the headquarters of Bucharest, Dogarilor Street, No. 32, Sector 2, postal code 020553 having no. registration: J40/11695/2022, can be contacted by phone: +40773380218, E-mail: aicrentacar.ro@gmail.com. The competent public authority is the National Supervisory Authority for Personal Data Processing based in B-dul G-ral. Gheorghe Magheru 28-30 Sector 1, postal code 010336, Bucharest, Romania, www.dataprotection.ro.

Purposes of the processing of personal data:

Provision of car rental services (registration of the rental reservation, conclusion of the rental contract, assistance services during the rental contract, issuance of tax documents);

Performing relevant checks on identity, safety, driving license and financial situation;

To maintain and improve the administration and management of our services;

For detecting and preventing crimes as well as for security reasons of our vehicles we can use electronic devices (GPS technology) that can monitor the condition of the vehicle, its efficiency and operation as well as the



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movements of the vehicle. This information may be used during the rental period and at any time thereafter, if it is relevant to your obligations. during the rental period and if the law allows us to do so.

Compliance with legal obligations;

Marketing / promotion / evaluation purposes of the quality of AIC Rent a Car services (including by sending newsletters / sms messages);

Solving complaints;

Issuance of insurance certificates / settlement of damage files;

Issuing powers of attorney for crossing the border;

Issuance of letters for the release of pre-authorized amounts to banking entities.

The legal basis for collecting and processing the data of the data subjects for each of the purposes defined above may be: the legitimate interest of AIC Rent a Car; The Rental Agreement to which the data subject is a party; the consent of the data subject; a legal obligation.

Recipients of personal data. In the processing and storage flow, personal data could be transferred, as needed, to the following categories of recipients: State authorities (including tax authorities); Suppliers directly/indirectly involved in the rental process (e.g. IT service providers, billing service providers, marketing service providers, newsletters, customer satisfaction assessment); Insurance companies; Banking institutions issuing payment instruments used by the data subject; AIC Rent a Car.

The period of data storage. Personal data will be kept for a period of time stipulated by the specific legal provisions and as long as they remain necessary for the purposes mentioned above.

The rights of data subjects. The data subjects whose personal data are collected by AIC Rent a Car have the following rights according to the legislation in the field: The right to request AIC Rent a Car, regarding the personal data regarding the data subject, access to them, their rectification or deletion or the restriction of the processing or the right to oppose the processing, as well as the right to data portability; The right to withdraw consent at any time, without affecting the legality of the processing carried out on the basis of the consent before its withdrawal; The right to file a complaint with the National Supervisory Authority for Personal Data Processing.

Convention on evidence. Various

The image of the Rental Agreement and other contractual documents is stored on a physically unalterable medium. You and AIC Rent a Car agree that this image will have the legal value of an original document. You agree that in the contractual relationship with the service provider to use both the handwritten signature on paper and in electronic medium and that the latter produces the same legal effects as the handwritten signature, on paper.



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In case of dispute you agree and authorize us to use in conciliation procedures, procedures initiated by a public authority, jurisdictional proceedings or debt recovery activities through specialized persons / companies, any document or communication related to your rental. transmitted or received by any of the following means:

By phone (SMS or any other form of messaging from and to the contact numbers provided at the conclusion of the contract);

E-mail from and to the email addresses provided at the conclusion of the contract;

Postal or courier transmissions to the addresses indicated at the conclusion of the contract.

In case of dispute, the contract holder may not suspend his payment obligations or any other contractual obligations and may not invoke any right of retention in the absence of a court order of suspension. If any provision of this contract is or becomes void or unenforceable, all other clauses remain in force.

The agreement will express the consent with the processing of personal data, a fact recorded by the signature.

This annex has 3 pages and was concluded and signed in 2 (two) original copies, one copy for each party.

We received the guarantee 04.04.2023
AIC NISERV COMPANY SRL

CLIENT

Signature.....

Signature.....

I WAS RETURNED THE GUARANTEE OF EURO
 Client.....
 Signature.....

Date. __.__.2029

Annex 3 to
RENTAL CONTRACT NO/.....2029

Parking Regulation/Parking Regulation



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The Road Code prohibits illegal stopping or parking, marked by signs. The ban also applies to sidewalks if the driver does not leave a space of at least one metre. Those who park illegally take out of their pockets up to 870 lei, as well as penalty points. According to art. 72 of GEO no. 195/2022 on traffic on public roads, the occupation of sidewalks with immobilized vehicles is prohibited. At the moment the value of the fine point is 145 lei. If a driver is caught in such a situation, he risks a class I fine of fines, i.e. 2 or 3 points of fine. Thus, the minimum fine for irregular parking will be 290 lei, and the maximum will be 435 lei. In addition, the driver will be chosen with two penalty points. At the same time, the driver will also be classified in the category of irregular parking. In

this situation, the legislation provides for a fine for irregular parking between 580 and 725 lei, plus three penalty points. The same fines will be applied if it is parked or parked on the green space.

In case of parking or parking on the highway in other places than those specially arranged and signposted, the driver risks a fine for irregular parking included in the second class of fines, i.e. 6 fine points, the equivalent of 870 lei.

Irregular parking on public roads in poor visibility conditions is also sanctioned with 9, up to 20 fine points. Their value is between 1,300 and 2,900 lei.

*SC AIC NISERV COMPANY SRL reserves the right to apply the provisions of art.12 of this contract, in case we will be notified by the competent authorities of committing these contraventions during the rental of the car by you.

The Highway Code prohibits irregular stopping or parking, indicated by signs. The prohibition is also valid for sidewalks if the driver does not leave a space of at least one meter. Those who park irregularly take out of their pockets up to 870 lei, as well as penalty points. According to art. 72 of GEO no. 195/2022 regarding traffic on public roads, the occupation of sidewalks with immobilized vehicles is prohibited.

At this moment the value of the fine point is 145 lei. If a driver is caught in such a situation, he risks a fine from the first class of fines, i.e. 2 or 3 fine points. Thus, the minimum fine for irregular parking will be 290 lei, and the maximum 435 lei. Additionally, the driver will be awarded two penalty points. At the same time, the driver will also be assigned to the irregular stationary category. In this situation, the legislation provides for a fine for irregular parking between 580 and 725 lei, plus three penalty points. The same fines will apply if you park or park on the green space.

In the case of parking or parking on the highway in places other than those specially arranged and signposted, the driver risks a fine for irregular parking included in the II class of fines, i.e. 6 fine points, the equivalent of 870 lei.



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Irregular parking on public roads in conditions of reduced visibility is also penalized with 9 to 20 fine points. Their value is between 1,300 and 2,900 lei.

*SC AIC NISERV COMPANY SRL reserves the right to apply the provisions of art. 12 of this contract, in the event that we are notified by the competent authorities of the commission of these contraventions during the rental of the car by you.

Data:..... 2029

Locator

SC AIC NISERV COMPANY SRL

Client

Signature lessor

Client signature

